

Commitment to Wellness



For over 38 years AFC Vacations has been delivering Affordable First Class travel programs in the United States and around the globe for our valued guests. Together we have recently faced closures to travel, yet our passion for travel has not wavered. As travel reopens and restrictions ease, wellness as part of the travel experience takes on a paramount priority. We are monitoring the travel landscape closely with a new focus on cleanliness, hygiene and physical distancing guidelines. Covid-19 has changed the current travel landscape, but we imagine your desire to see the world has not waned and may indeed be stronger than ever. Our focus is to provide you with the confidence & peace of mind essential to your travel experience. As we have all learned during recent months, times are unprecedented & fluid. We are committed to being attentive, flexible and responsive as changes arise. Below is our Commitment to Wellness which outlines some of the steps we are taking with our partners to deliver quality and safe travel memories.

LET'S TRAVEL – EXPERIENCE – BE WELL!



PRE-TOUR WELLNESS

We will ask all travelers to complete a wellness form before their tour.



HOME PICK-UP AIRPORT SERVICE

Your ride to and from the airport will feature surfaces that have been disinfected daily and after each passenger or group transfer.



FLIGHTS

Airlines have greatly increased and enhanced cleaning & disinfection protocols before and after each flight. Details will vary by airline but some changes you might see or encounter are airport staff and flight attendants wearing masks/face coverings and physical distancing. Visit your airline's website for more details & information.



SMALLER GROUPS

Tours will feature fewer passengers to ensure more elbow room while maintaining tour camaraderie. Empty seats will allow guests more space and comfort.



TOUR MANAGERS

We have enhanced our training for Tour Managers to include hygiene and physical distancing guidelines. They are tour management experts and highly trained to handle a variety of unexpected situations on tour – including illnesses and emergencies.



24/7 SUPPORT

In addition to your Tour Managers & Driver, behind the scenes our operations and guest support teams will be in contact with the Tour Manager and on-call 24/7. With our Travel Protection Plan, you'll have access to on-call services should you need it, plus you're covered on tour for emergency assistance, baggage loss, trip interruption, medical expenses and more.



USE OF FACE MASKS OR FACE COVERINGS

AFC will be providing face masks/face coverings to every guest for the near future with Tour Managers, drivers, many servers and hospitality staff wearing them as well. We understand that many guests will have their own preferred face coverings. Many airlines and local attractions require face masks/face coverings also.



MOTORCOACHES

Motorcoach companies have developed enhanced disinfecting protocols to complement their existing cleaning regimen including Driver training. All surfaces will be sanitized often including regular cleaning of high-touch areas. Hand sanitizer will be available and Drivers will wear face masks/face coverings.



HOTELS

The American Hotel & Lodging Association (AHLA) introduced guidelines for Safe Stay, an industry-wide enhanced standard of health and safety protocols designed to prepare to safely welcome back guests and employees. Guidelines & protocols will still vary a bit based on region, state, destination & hotel. Generally, rooms and areas such as restaurants, bars and fitness centers will be cleaned regularly with rooms disinfected thoroughly between guests. High-traffic areas like lobbies and elevators will be cleaned frequently.



TOUR EXPERIENCES

We are selective and are working closely with our local partners to ensure adequate physical distancing during meals, experiences, activities and sightseeing. Guests may be split into smaller sub-groups when necessary based on the venue.



GUEST ASSISTANCE & SELF-SCREENING

As you can see AFC is taking extra measures to make your travel experience enjoyable and safe. We ask all of our guests to do their part as well. Guests are encouraged to follow CDC recommendations for prevention. Some of the CDC recommendations include but are not limited to the use of face masks/face coverings, washing hands frequently with soap and water, and avoiding touching eyes, nose, and mouth. The use of hand sanitizer is encouraged whenever soap and water may not be available. We will ask all travelers to monitor their health throughout their tour, with protocols in place in the event someone becomes ill.



TOUR EVALUATION

We always invite your opinions & feedback of your tour experience with an optional Tour Evaluation, allowing us to continually improve for the benefit of future guests and your future travel experiences with AFC.